

Member Guide

Call us at 912-231-1001

bizelite@parkersav.com

ParkersKitchen.com/Elite

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About Business Elite

Parker's Business Elite members save up to 10¢ per gallon on every transaction. In addition to the club fuel price, Parker's will credit monthly rebates to the checking account on file.

Club Fuel Price

✤ The club discount is typically 5-10¢ per gallon, but varies by location

Business Elite Rebates

Monthly rebate rates are determined by the amount of fuel purchased in the previous month. These are automatically credited to the checking account on file. Rebate rates are subject to change at any time. The most current rebate rates can be found at <u>ParkersKitchen.com/Elite</u>.

- ✓ Elite: 250 749 gal = 2¢/gal
- ⅍ Silver: 750 1,499 gal = 3¢/gal
- ✤ Gold: 1,500 2,499 gal = 4¢/gal
- Platinum: 2,500 4,999 gal = 5¢/gal
- Diamond: 5,000+ gal = 6¢/gal

Fuel Only Cards

- ✤ Business Elite cards are only for fuel purchases, including any fuel grade & DEF
- Purchases can be made at the regular fuel pumps & the diesel truck pumps

Allow In-Store Purchases

- Susiness Elite members may request cards to be used inside the store, too
- ✤ We can assign a Parker's Rewards card to any Elite account to allow for this
- * This rewards card will enjoy member pricing and be able to make any type of purchase
- * This rewards card will not earn rewards points because it will receive rebates instead
- Call us at 912-231-1001 or email <u>bizelite@parkersav.com</u> to request this type of card

Account Management

Login to the Business Owner Portal at ParkersKitchen.com/Elite by clicking Manage Account.

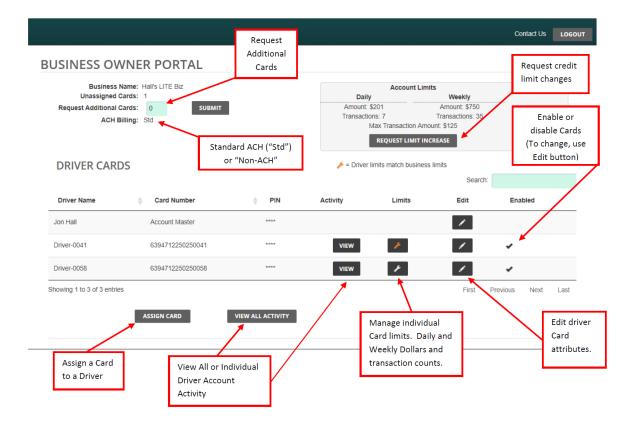
Request New Cards

- * "Request Additional Cards" in the top-left corner*
- 🧚 Enter number of cards then click Submit
- Parker's will send the new cards via USPS

*If your account is pending verification, you cannot access this screen yet. Please contact Parker's to request cards.

Assign New Cards

- ✤ "Assign Card" in the bottom-left corner
- Enter the driver's name, select a card number & create a unique PIN code. This should not match the Account Master PIN created during enrollment.



Account Limits

- * Account limits are displayed in the top-right corner, along with "Request Limit Increase"
- Farker's will call you to discuss the limit increase & email you when it's approved 😽
- Limits are defined by dollar amount & transactions (number of card swipes allowed)
- Max Transaction Amount is the dollar amount allowed per transaction (each card swipe)
- * The standard Max Transaction Amount is \$100 and the maximum possible is \$300

Individual Card Limits

- Edit individual card limits by clicking the wrench icon
- If this icon is orange, it means the card limits match the account limits (maximum)
- Whenever your account limits are raised, please review your individual card limits, too

Account Activity

- You will receive an emailed receipt with every transaction
- ✤ To view card activity, find the card & click view under the activity column
- * To view all activity, click "View All Activity" at the bottom of the portal
- ✤ You will see the driver name, date, time, location & dollar amount
- * There are options to filter by month/year & download .csv files

Disable Compromised Cards

- Business Elite Members have the ability to enable/disable cards on their own
- * Navigate the "Driver Cards" section by using First, Previous, Next & Last (bottom-right)
- Click the checkmark to disable a card & click again to enable
- Business Elite customers do <u>not</u> need to contact us to disable compromised cards

Reset Password

- * Use PIN code if signing in for the first time, then you'll be asked to create a password
- Forgot Password option requests email address & PIN code to reset password
- If you are locked out of your account, please call ZipLine at 800-211-1242